

Limited Warranty Policy

Meadow Decor Inc. warranty is for five (5) years from the date of purchase for frames structures. In case of any failure, MDI will replace the part or the entire item at our own discretion. Meadow Decor Inc. warranties the powder coating finish for two (2) years from date of purchase, in the event of peeling, blistering, or flaking.

This limited warranty covers residential use only. Meadow Decor Inc. reserves the right to make decisions whether to replace, repair, or refinish any covered warranty product; in the event that the purchased products are no longer available, equal value replacement will be offered.

What is not covered on furniture?

Acts of nature, commercial use, normal wear and tear, chipping, fading, and exposure to harsh chemicals, solvents, abuse, and freeze damage, glass breakage, rusting on iron material, failure to take reasonable care of the furniture and accidental damage (fire, wind, freezing or other acts of nature).

Resin Wicker:

Resin wicker furniture is warranted for a period of one (1) year against separation, cracking or tearing. Fading or discoloration of wicker weave from exposure to sunlight or other natural elements, oils, spills, fluids or chemicals is not covered under this limited warranty. In addition, resin wicker that is cut or sliced by the customer during or after un-packaging is not covered under this warranty.

Cushions:

Meadow Decor Inc. cushions are warranted for a period of **ONE YEAR** from the date of the purchase. MDI cushions are Made in the USA. This warranty **does not** cover fading of fabrics, damage caused by ammonia, harsh abrasive cleaners, pool chlorine, suntan oils, sun blocks/lotions, mold, mildew, neglect or from lack of providing reasonable care and maintenance, accidental damage (fire, wind, or other acts of nature), and hard water deposit or calcium build up.

MDI reserves the right to replace the cushion depending on the nature of the claim. In the event that the cushions are no longer available, Meadow Decor Inc. may provide a similar cushion, and under that circumstance, color and texture differences may exist.

Sling Fabric:

One year warranty. If the sling tears or fades excessively within one year from the date of purchase, Meadow Décor will repair or replace the fabric in the original color or pattern if available or in a similar color or pattern if the original has been discontinued.