

## LIMITED 10 YEAR WARRANTY

**WHAT IS COVERED:** For new Patio Collection branded products sold at retail after December 2017 for use in residential, non commercial settings, Patio Collection warrants to the original retail purchaser that in the event the furniture frame fails structurally, other than as the result of abuse or improper use, Patio Collection whenever possible, be in the original color and style: however, in the event that the original color or style are, for any reason, unavailable, equal value replacement will be offered. In the event that a defective item is repaired or replaced by Patio Collection pursuant to this warranty, the warranty period for the repaired or replacement item shall run from the date of purchase of the original item.

**Structural failures:** (i.e., broken frame or welds), within ten (10) years from the date of purchase.

**Furniture finishes** warranty period for the powder coat finish against peeling and blistering (but not against fading and wear as these may be expected due to the nature of hand-applied finishes) for three (3) years from the date of purchase. Some aspects of the Patio Collection finishes are hand-applied and some variation in these finishes must be expected and is normal: normal variations in finishes shall not be considered defects and are not covered under this limited warranty.

**Weaving materials** warranty period for Weaving material against color fading or cracking for Two (2) years.

**Cushions, Slings & Fire pits** warranty period for cushions, sling fabrics and fire pit accessories (bowls, screen covers, grates and pokers) is one (1) year from the date of purchase. This limited warranty does not cover damage to fire pits due to excessive heat.

**Teak furniture** warranty period for Teak furniture frame fails structurally for Two (2) years. This limited warranty does not cover small cracks, which may appear in the grain of teak when exposed to the elements, and any change of appearance due to usual weathering are considered entirely normal for teak outdoor furniture and are not covered by the warranty.

**WHAT IS NOT COVERED:** This warranty does not cover, and is void, if the failure of your furniture is caused by fire, freight damage, acts of nature, commercial use, suntan oil or other chemicals, or by unreasonable or abusive use or by normal wear and tear, mildew, or fading of paint.

**Note:** Wheels and glides excluded from the general warranty, but are guaranteed for a period of one (1) year.

*Patio Collection shall not be liable for shipping, packaging or handling charges to or from the factory, loss of use, time, inconvenience, etc., or other damages.*

**HOW TO OBTAIN SERVICE:** Contact your dealer. You must be the original buyer and provide proof of purchase when requesting repairs under the warranty. A factory-authorized representative must inspect all claims. If necessary, a written return authorization will be sent to you giving you instructions for returning your merchandise.

