



15 YEAR LIMITED RESIDENTIAL WARRANTY

PRODUCT COVERAGE

Gensun warrants to the original purchaser that the products are free from defects in material and workmanship. The product frame and structural components warranty lasts for a period of (15) years from the date of original purchase. The product powder coat finish warranty lasts for a period of (5) years from the date of original purchase with normal use and proper maintenance. The fabrics, cushion-fill materials, glass fire pit tops, fire pit burner components, furniture/cabinet/product accessories and parts warranty lasts for a period of (1) year from the original purchase date. Woven material is warranted against manufacturer's defect for (3) years from original purchase date. Gensun will pay the freight/shipping costs to the authorized retailer of record for replaced product in North America for (1) year from the date of original purchase

COVERAGE DETAILS

If the product frame or structure fails or if the finish peels or blisters Gensun will, at its' option, repair or replace the frame or part in the original style and finish whenever possible. However, if the original style or finish is no longer available Gensun will substitute product of equal value in a similar style and/or finish.

WHAT IS NOT COVERED

The warranty does not cover fading of the finish due to extensive exposure to outdoor elements. The warranty does not cover shipping damage and damage from improper handling, misuse, abuse, acts of nature, normal wear and tear, fading of materials, pitting or chipping, damage from harsh cleaning solutions, sun screen and tanning lotions, freezing, mildew/mold, staining, chair and table glide wear, fabric/woven material stretching, and over tightening of hardware. Table/cabinet-top and frame variations up to 0.1 inch are not covered. Damage due to a lack of responsible care and maintenance for the product (especially at indoor pools, seaside use or extreme temperatures) is not covered.



5 YEAR LIMITED COMMERCIAL WARRANTY

PRODUCT COVERAGE

Gensun warrants to the original purchaser that the products are free from defects in material and workmanship. The product frame and structural components, excluding Knock Down (KD) seating products, warranty lasts for a period of (5) years from the date of original purchase. The product powder coat finish warranty lasts for a period of (2) years from the date of original purchase. The fabrics, cushion-fill materials, glass fire pit tops, woven material, fire pit burner components, furniture & cabinet accessories, and parts warranty lasts for a period of (1) year from the date of original purchase.

COVERAGE DETAILS

If the product frame or structure fails, excluding Knock Down (KD) seating products or if the finish peels or blisters Gensun will, at its' option, repair or replace the frame or part in the original style and finish whenever possible. However, if the original style or finish is no longer available Gensun will substitute product of equal value in a similar style and/or finish.

WHAT IS NOT COVERED

The warranty does not cover fading of the finish due to extensive exposure to outdoor elements. The warranty does not cover shipping damage and damage from improper handling, misuse, abuse, acts of nature, normal wear and tear, fading of materials, pitting or chipping, harsh cleaning solutions, sun screen and tanning lotions, freezing, mildew/mold, staining, corrosion, chair and table glide wear, fabric/woven material stretching, and over tightening hardware. Table/cabinet-top and frame variations up to 0.1 inch are not covered. Damage due to a lack of responsible care and maintenance for the product (especially at indoor pools, seaside use or extreme temperatures) is not covered. Gensun is not liable for freight/shipping costs of returned or replaced product.

*Please note that chair and table glides should be kept firmly tightened. The adjustability function is only for residential use.