

MANUFACTURERS WARRANTY

INDOSOUL USA warrants its products to be free of defects in materials, manufacturing, and workmanship for the periods shown below from the original date of purchase. IndoSoul, at their discretion will credit, repair or replace the item in the original color and collection or in a comparable color and collection if the original version has been discontinued. IndoSoul will be responsible for freight charges on approved Warranty Claims for a period of 1 year. After that time, the customer will be responsible for any inbound and outbound freight to and from IndoSoul, including but not limited to freight charges for empty boxes.

	Residential	Commercial
Aluminum & Stainless Steel structural frame warranty Covers broken tubes, extrusions and welds	15 Years	10 Years
Aluminum & Stainless Steel finish warranty Covers fading peeling and blistering	5 Years	3 Years
Ceramic and spraytone tabletop finish warranty Covers fading peeling and blistering - finish only, excludes breakage	3 Years	l Years
Mechanical Components warranty Covers extension table mechanics and all other moving parts	3 Years	l Years
Teak Structures and Components warranty Covers splitting, cracking, warping (excludes natural teak discoloration)	5 Years	3 Years
Outdoor Wicker warranty Covers splitting, cracking, discoloration and unraveling	3 Years	l Years
Textaline Slings and Padded Slings warranty Covers fading, splitting, cracking and coming out of sliding track	3 Years	l Years
Cushion fabric - Sunbrella warranty Covers loss of color or strength from normal usage and exposure	5 Years	5 Years
Cushions - excluding Sunbrella warranty Covers foam and fill from breakdown under normal use	l Years	l Years
Outdoor Bean Bags - Sunbrella warranty Covers bag, fill, zipper and fabric against severe fading	2 Years	l Years
Outdoor Bean Bags - PVC coated polyester warranty Covers bag, fill, zipper and fabric against severe fading	l Years	l Years
Outdoor LED Lighting warranty Covers all structural, batteries, LED Components and remote control	l Years	l Years

WARRANTY EXCLUSIONS: Limited Warranty does not include: Product failure resulting from improper care or unreasonable use; careless unwrapping of furniture; neglect or abuse; acts of nature; rust seepage or bleeding; rust and/or oxidation of frame resulting in exposed metals that have scratched/ chipped; surface rust from stainless steel components; fading of fabrics; mildew; damage by hard abrasive cleaners or lotions; glass breakage; owners' modification; improper/ lack of maintenance and care; normal wear and tear; freight damage; or flattening/compression of cushions.