

LIMITED 5 YEAR WARRANTY

WHAT IS COVERED: Karen Ashley furniture will warranty its products against:

Structural failures (i.e., broken frame or welds) for a period of 5 years.

furniture finishes peel within 2 years providing the furniture has not been scratched or abraded

Weaving materials are warranted against color fading or cracking for 2 years

Cushions and Slings fabric warranty applies to structural failure of the material for 1 year.

All warrantees are from date of purchase to the original purchaser for residential use.

Karen Ashley will at factory option replace, repair or refinish the frame in the original color and style if available. In case the original style or color has been discontinued Karen Ashley will replace, repair or refinish the frame in a similar color and style.

WHAT IS NOT COVERED: This warranty does not cover, and is void, if the failure of your furniture is caused by fire, freight damage, acts of nature, commercial use, suntan oil or other chemicals, or by unreasonable or abusive use or by normal wear and tear, mildew, or fading of paint.

Karen Ashley shall not be liable for shipping, packaging or handling charges to or from the factory, loss of use, time, inconvenience, etc., or other damages.

HOW TO OBTAIN SERVICE: Contact your dealer. You must be the original buyer and provide proof of purchase when requesting repairs under the warranty. A factory-authorized representative must inspect all claims. If necessary, a written return authorization will be sent to you giving you instructions for returning your merchandise.

