

## LIMITED WARRANTY

FIM Manufacturing Inc. warrants to the consumer that this product is free from manufacturer defects in material or workmanship for a period of **five (5)** years from the date of original purchase when used in compliance with directions as outlined in the manufacturer's instructions, which includes reasonable and necessary maintenance by the consumer.

**Failure to follow the given assembly, maintenance and care instructions may void your product warranty.**

In case of manufacturing defects in material or workmanship, FIM Manufacturing Inc. agrees to, at their discretion, repair, remedy or replace any defective umbrella or awning part without charge for the first **two (2)** years of the warranty period.

For the subsequent **three (3) years**, FIM will supply replacement parts free of charge to the customer as determined necessary by our customer service center.

To be covered under this warranty, claims and repairs must be made by/to the authorized FIM dealer most convenient to the consumer, or directly to FIM Manufacturing Inc. by calling 1-888-551-5221

**As the consumer, you assume all cost incurred in shipping your unit to a repair location specified by FIM Manufacturing.** The repaired unit/parts will be returned to the consumer freight prepaid.

Any implied warranty is limited in duration to the **five (5)** years provided in this, the only, expressed warranty.

### EXCLUSIONS:

No responsibility is assumed for incidental or consequential damages.

Warranty does not cover any damage due to improper installation, adverse weather conditions, wind, misuse, neglect, lack of reasonable maintenance, or the use of any unauthorized attachments. **Any damage caused by external force or factors (e.g. broken or bent umbrella ribs, scratched finish, punctures, abrasions or burn holes in the fabric etc.) is explicitly excluded from warranty coverage.** Warranty is void if unit is subjected to unauthorized service by anyone other than a FIM dealer or FIM Manufacturing Inc. themselves. Authorization may be obtained by calling the toll-free number below.

For umbrellas used in commercial/contract applications the warranty period is **one (1)** year from installation date.

**FIM Manufacturing Inc.**  
**Toll-Free Customer Service Phone:**  
**1-888-551-5221**  
**[www.fim-umbrella.com](http://www.fim-umbrella.com)**